

HEALTH PROVIDER NEWS - JANUARY 11, 2019

NATIONAL

- Prescription Drug Spending Higher at 340B Hospitals, Study Finds
- Medicaid chief out after 3 months: 3 things to know
- How artificial intelligence will shape the physician toolkit in 2019
- Health care experts call new federally-required hospital price listings 'not very consumer-friendly'
- HHS releases voluntary cybersecurity guidance
- DOJ Recovers \$2.5B in Healthcare Fraud, False Claims in 2018
- Healthcare Roundup—Gottlieb staying at FDA
- A Nonprofit Alternative to Big Pharma Grows—But Who's Left Out?
- Hospital readmission improvements under Medicare program overstated, study finds
- 4 health systems investing in express care
- Hospitals, health care companies find cybersecurity protection a top priority
- CMS Administrator Seema Verma names Chris Traylor acting director to replace Mary Mayhew
- AHA: Medicare underpaid hospitals by \$53.9B in 2017
- 340B hospitals saw greater per-patient drug spend than counterparts, study finds
- Hospitals' outpatient revenue inching closer to inpatient revenue
- Hospitals have provided \$620B in uncompensated care since 2000, survey finds
- Medicare appeals backlog down more than 52% since 2015, HHS reports
- Ruling on 340B drug price cuts a credit positive for nonprofit hospitals, says Moody's
- Hospital-owned drug company attracts 12 more health systems
- ONC to Congress: EHR adoption is high, but barriers to interoperability remain
- S&P: Outlook remains stable for nonprofit hospitals
- CMS sets application deadline for new ACO program 2 months after rule

NORTHEAST

(Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, Vermont)

CONNECTICUT

- Hartford nonprofits, others splitting \$31M in CT grants
- Pharma cash flows to Connecticut doctors for consultant work

- Connecticut hospitals saw spike in patient deaths linked to falls, burns in 2017

MAINE

- Local hospital earns top designation
- Fast-growing mental health services provider expects to add 150 jobs
- Maine governor signs order to begin Medicaid expansion
- How a Maine health system's ER physician deal could affect patient billing
- Franklin Memorial Hospital completes expansion to house new MRI

MASSACHUSETTS

- People in Business: HealthSouth Rehabilitation Hospital of Western Massachusetts to unveil new name
- Massachusetts hospitals get compliance guidelines for offering meds to opioid addicts
- Massachusetts biotech proposes installment plan to buy its drug

NEW HAMPSHIRE

- DHHS pushes back after Hospital Association joins suit over psychiatric care
- State Highlights: New Hampshire Hospital Group Joins Lawsuit Over Mental Health Care

NEW YORK

- Dozens of nurses and staff sickened by mold in NYC hospital
- Hospital for Special Surgery CEO: There's more value in adding campuses over M&A
- How Hospital for Special Surgery plans to expand nationally & globally
- Mold in New York hospital's maternity unit sickens more than 50 employees
- New York City Invests \$52M in Healthcare Infrastructure Upgrades
- Massena Memorial Hospital fights back against Board of Managers dismissal
- NYC Health + Hospitals Consolidates with \$758M, 25-Year Lease
- New Hospital Gains Gubernatorial OK
- Nurses Steal \$750K From Brooklyn Hospital: AG

RHODE ISLAND

- ACLU of Rhode Island settles suit against state on behalf of Medicaid Premium Payment enrollees
- Portsmouth hospital has surprising link to Civil War

VERMONT

- Quorum management contract cause for concern among Vermont hospital physicians, staff
- OneCare Vermont board announces interim CEO

MID-ATLANTIC / EAST

(Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, Virginia, West Virginia)

DELAWARE

- [Christiana Care asks judge to toss out lawsuit claiming kickbacks](#)
- [Saint Francis Healthcare boosting minimum wage to \\$15 an hour](#)
- [Delaware sees decline in primary care doctors](#)
- [University of Delaware survey says fewer primary care physicians are practicing in state](#)
- [New study shows decline in percentage of primary care physicians in Delaware](#)

DISTRICT OF COLUMBIA

- [Medical offices could replace retail at this Chevy Chase center](#)
- [Whitman-Walker launches new organization, restructures leadership](#)
- [Providence hospital gets a key approval amid D.C. lawsuit](#)
- [C. pregnancy app raises \\$6M to enter new markets](#)

MARYLAND

- [3 things you didn't know about the president of Howard County General Hospital](#)
- [Meritus Health unveils center to improve health care across region](#)
- [How Anne Arundel Medical Center CIO Dave Lehr promotes innovation](#)
- [Atlantic General Hospital selected as Health Quality Innovator of the Year](#)
- [Johns Hopkins hires former prosecutor to probe safety issues at All Children's](#)
- [Maryland health care provider expands in Prince George's](#)

NEW JERSEY

- [NJHA impact report: See how much N.J. hospitals meant to economy](#)
- [New Owner Of Secaucus Hospital Sued For Saddle Brook Facility](#)
- [Trinity Health Ministries Increases Minimum Wage to \\$15](#)
- [Former University Hospital board member to politicians: Don't point fingers — roll up your sleeves and help](#)
- [Heartbeats: Hunterdon Healthcare installs hearing loops in facilities](#)
- [Hackensack Meridian Health and Carrier Clinic Merge to Enhance Behavioral Health in Tri-State Area](#)
- [This man just gave \\$10M to a N.J. hospital](#)
- [New Jerseyans Head American Hospital Association](#)
- [Atlantic Health ambulance, home care facility to open in spring](#)
- [Here are New Jersey's top 15 hospitals, as ranked by U.S. News & World Report](#)
- [New Jersey health system demands \\$20M in suit over failed merger](#)

PENNSYLVANIA

- [WB General nurses to hold Monday forum on staffing ahead of contract talks](#)

- Nurses rally outside Center City hospital after working 5 months with no contract
- Pennsylvania hospital delays paychecks due to backlog in collections
- Easton Hospital names interim chief Linda Grass its permanent president
- Ellwood hospital workers get checks for back pay
- Ellwood City Hospital Delays Paychecks Amid Financial Crisis
- Penn Highlands DuBois welcomes new neurosurgery chief
- Officials hope electric bill deal will help Ellwood City Medical Center make payroll
- New Penn State Health facility expands access to care in Lancaster County
- Pennsylvania hospital acquires spine center
- Pennsylvania hospital closure will result in 505 layoffs
- Tower Health launches revamped, and expanded, home care division
- Nurses plan forum on staffing concerns
- Corner Office: Children's Hospital of Philadelphia CEO Madeline Bell on how to cultivate culture
- Luke's, Easton Hospital join startup drug company to battle high prices, shortages
- As Penn State Health plans new hospital, rival UPMC Pinnacle announces a bigger one
- Pennsylvania hospital misses payroll for 9th time since August
- New neonatal intensive care unit opens at West Penn Hospital
- UPMC plans 2nd hospital in Italy
- Warren General Hospital CEO's advice to leaders of cash-strapped hospitals: 'Don't be afraid to ask for help'
- Allegheny Health Network's historic NICU expansion
- Suzanne Richards to serve as CEO of Hahnemann, St. Christopher's hospitals
- Philadelphia's Bryn Mawr Hospital opens \$250M patient pavilion

VIRGINIA

- Two more medical practices opening offices in the West Creek Medical Park
- VCU Health System appoints chief of strategic initiatives
- Virginia hospitals and health systems provided \$3.29 billion in community benefit
- LewisGale Medical Center announces new chief operating officer

WEST VIRGINIA

- Braxton County Memorial Hospital joins WVU Medicine
- S. joins lawsuit against West Virginia hospital accused of kickback laws violations
- New report highlights needs of state-owned hospitals in W.Va.
- WVU seeks to grow its telemedicine capabilities

- Report finds there are 'better, smarter ways' to run West Virginia state hospitals
- Uniontown Hospital exploring relationship with WVU Medicine

CENTRAL

(Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota)

IOWA

- Senior living center still a go, despite rumors
- Iowa Hospital Association's online tool gives way to compare prices for hospital services
- UnitedHealthcare names CEO of Iowa Medicaid plan
- UnityPoint Health joins generic drug not-for-profit
- Local hospital administrator cautions new law requiring the posting of hospital pricing
- New urgent care clinic helps those in rural northwest Iowa
- U of Iowa saves \$600,000 a year with new radiology workflow

KANSAS

- Hospitals affiliated with NKC firm miss payroll, rent, bills
- North Kansas City-Based Hospital Network Falls Behind On Payroll And Other Payments
- Hillsboro Hospital Facing Financial Challenges

MINNESOTA

- Senior care company Welcov Healthcare is 'winding down operations,' report says
- Mayo Clinic Health System Clinics in Alden, Kiester Closing
- Minnesota hospital apologizes for billing mistake
- Avera gains 150 employees, new facilities with Minnesota acquisition
- Shoreview-based Ecumen, a national provider of senior services, names new CEO
- Verma commends 3 health systems for their price transparency

MISSOURI

- Missouri hospital groups responds to new federal pricing transparency rule
- Missouri psychiatric hospital to close, lay off 129 employees
- SSM closing Women's and Children's services in northern Missouri community
- Mary's Hospital in Audrain closing department, clinic
- Bankrupt hospital chain to sell Missouri facility for \$10M
- Audio: Missouri hospitals not excited about new federal rules to publish patient rates
- Missouri Home Health Cuts Fall Short of Expectations

NEBRASKA

- 2 surgeons sue Omaha hospital, alleging wrongful suspensions
- Children's Hospital stands behind CEO, doctor named in lawsuit
- Aurora hospital recognized for providing quality care
- Edwards appointed COO at Pender hospital
- Nebraska Medical Association raises concerns about patient care, safety at Children's Hospital
- Omaha Children's Hospital president named in 528 lawsuits in Ohio
- Surgeons sue Nebraska children's hospital for retaliation after reporting care concerns

NORTH DAKOTA

- North Dakota Bill Would Set New Terms for Telemedicine
- Local hospitals comply with new federal law requiring price postings online

SOUTH DAKOTA

- Senior living center still a go, despite rumors
- Sanford Health grows to \$5B+ system after finalizing merger
- Sanford Health eyes growth in senior care
- Sanford Health and Good Samaritan Society Finalize Merge, Look to Legislative Session
- \$55M orthopedic hospital opens in South Dakota
- Sanford Health breaks ground on new facility in Sioux Falls

MIDWEST

(Illinois, Indiana, Kentucky, Michigan, Ohio, Wisconsin)

ILLINOIS

- Moving day: Patients relocated to new Javon Bea Hospital in Rockford
- Chicago hospital completes historic back-to-back triple organ transplants
- State hospital group has new leadership
- Get to know the CEO of NorthShore University HealthSystem
- Northwestern opens \$10 million Polsky Urologic Cancer Institute
- Mercyhealth opens \$505M Illinois campus
- Advocate Aurora Health uses predictive analytics to overhaul care management program
- AT&T and Rush System for Health Ink Agreement to Use 5G in Hospital Setting

INDIANA

- Indiana long-term care hospital to close, lay off 120 employees
- How IU Health is attracting millennials, retaining new nurses
- Vibra Hospital to Lay Off 120

- [Indiana seeks more mental health care for rural counties](#)
- [IU Fund Invests in Health Tech Company](#)
- [IU Health Blackford Hospital had the highest engagement scores in the IU Health system](#)
- [Lilly Announces \\$8B Acquisition](#)

KENTUCKY

- [On road to growth, small Kentucky hospital consolidates EHR data](#)
- [University of Louisville makes bid for Jewish Hospital, KentuckyOne facilities](#)
- [Kentucky now requires Medicaid patient copays for physician office visits, other services](#)
- [Judge denies Greenview's proposed ambulance service](#)
- [Patients confused as Louisville-area hospitals post inflated prices online](#)
- [J. Regional announces new executive VP of marketing, planning and development](#)
- [Lacuna Health acquires chronic care management provider](#)
- [Kentucky hospital late paying workers back-to-back paychecks](#)
- [Chemotherapy now offered in Horse Cave](#)
- [Christ Hospital to go before Fort Mitchell with Drawbridge presentation](#)
- [Commercial Lender Greystone Dishes \\$18.4M for Kentucky Health Care Facilities](#)
- [Kindred unit makes acquisition in Florida](#)
- [Humana leaders forecast for 2019, beyond: No Walgreens deal, profits up](#)
- [Kentucky now requires Medicaid patient copays for physician office visits, other services](#)

MICHIGAN

- [Beaumont Health sells 90% of home health, hospice business](#)
- [Nonprofit Health System Beaumont Forges New Home Health JV](#)
- [Hospital plans to 'join' health system](#)
- [Allegan Healthcare Group to join Ascension Michigan](#)
- [Ascension Michigan announces new president of Ascension Borgess health care company](#)
- [With \\$77M investment, Ablative could draw attention to Michigan's life sciences industry](#)
- [Hospitals across Michigan under new leadership](#)
- [Kalamazoo's Ascension Borgess Hospital names new president](#)
- [Michigan health systems aim to reduce hospital drug costs, shortages](#)
- [Hospital price lists revealed: The cost of care at 9 Michigan medical centers](#)
- [Michigan Becomes 25th State to Join Interstate Medical Licensure Compact](#)
- [How a Michigan-based ASC aims to succeed amid high deductibles, payer consolidation](#)

- Health system joins group making generic drugs
- Michigan hospital opens micro-grocery store
- Beaumont Health EVP to step down
- New Munson, Mary Free Bed agreement expands rehabilitation services
- Family alleges Detroit hospital's power outage led to patient's death
- Michigan hospital reverses course, will keep cancer treatment services
- Detroit Medical Center names CMO, CNO for 3 hospitals

OHIO

- Project to watch in 2019: Good Samaritan Hospital redevelopment
- Knox Community Hospital CEO named to state, regional leadership boards
- Joseph Community Hospital opens in Congo
- CVS buying Ohio pharmacy chain, closing all but three
- Children's Hospital president named in 528 lawsuits in Ohio
- Nationwide Children's Hospital appoints chief HR officer
- Dayton Children's opens 'Kids Express' clinic
- Meet Wilson Health's new CEO
- Hospital unit closing
- University Hospitals selects chief academic officer

WISCONSIN

- HSHS, OakLeaf Clinics forge closer bond
- Advocate Aurora Health uses predictive analytics to overhaul care management program
- Advocate Aurora Health joins generic drug not-for-profit venture
- Ascension Wisconsin and Emerus Holdings announce partnership to expand access to healthcare in Wisconsin
- Ascension Wisconsin strikes JV with microhospital operator

SOUTH / SOUTHEAST

(Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina, Tennessee)

ALABAMA

- Tenet names CEO for Brookwood Baptist, Tennessee hospital operations
- UNA-Huntsville Hospital Health System enter partnership
- Tim Puthoff named CEO of Brookwood Baptist Health
- New freestanding health clinic coming to Woodlawn
- Influence Health acquired by Denver-based company

FLORIDA

- It's Now AdventHealth Palm Coast: Florida Hospital Flagler Changes Name, and Signs
- 21st Century Oncology Hires Powell As Chief Operating Officer
- Central Florida Regional Hospital names new CEO
- Opko Health appoints executive chairman for BioReference Laboratories
- Kindred unit makes acquisition in Florida
- HCA Healthcare buys 100 acres in Estero for \$52.5 million
- Florida hospice doctors seek exemption from drug database
- Johns Hopkins hires former prosecutor to probe safety issues at All Children's

GEORGIA

- WellStar announces Hospital Quality Partnership with Humana
- Nonprofit hospitals under pressure over transparency, charity
- Sometimes, Georgia health care costs are a simple matter of location
- The Georgia Cancer Center: A destination for cancer treatment
- Georgia health system exec wired \$1.2M to alleged fraudsters
- SouthCoast Health, Southeast Georgia's Largest Independent Physician Group, Partners with Privia Medical Group
- In Georgia, Prospects for Hospital Transparency Remain Cloudy
- Piedmont Healthcare completes purchase of three South Metro Radiation Oncology Services centers
- hospitals at center of 2 key issues
- Georgia lawmakers call for more transparency from nonprofit hospitals — including executive salaries

MISSISSIPPI

- Hospitals staying proactive to steady nursing workforce
- Dobbs named new state health officer
- Memorial Hospital Board of Trustees elects officers

NORTH CAROLINA

- Novant Health to reopen three urgent-care locations in Charlotte next week
- Pardee, AdventHealth chart strategies for a changing health care market
- Medical Supply Company Hopes To Bring 400 Jobs To Triad
- Pay Raise Coming For 9,000 UNC Health Care Workers
- UNC Lenoir Health Care names Jay Dennard as CEO
- Chesapeake Regional eyes care clinic in EC
- Walker, Kasbari lead Wayne UNC Health Care board

- 900th GD CAREpoint Slated for North Carolina Hospital
- Planning Board approves zoning change for cancer center
- Novant Health names president, COO for Kernersville Medical Center
- North Carolina hospital to close birthing unit

SOUTH CAROLINA

- Former Nason Medical Center patients hit roadblocks trying to access health records
- Palmetto Health eliminates 140 positions
- South Carolina counties to lose millions in tax revenue after health system acquisition
- CHS finalizes sale of two South Carolina hospitals in ongoing efforts to address debt

TENNESSEE

- LifePoint Health appoints presidents for Eastern, Central divisions
- These are the top hospitals in Tennessee
- West Tennessee Healthcare plans to expand North Hospital facility
- North Kansas City-Based Hospital Network Falls Behind On Payroll And Other Payments
- Retired orthopedic surgeon returns to medicine as CMO of Tennessee hospital
- Tenet names CEO for Brookwood Baptist, Tennessee hospital operations
- Ballad CEO responds to state: No babies have been 'lost' during NICU transfer
- TriStar Health Hospitals to Add 75 NICU Live Streaming Cameras
- Tennessee Orthopaedic Alliance moves to larger facility
- Troubled Tennessee Hospital Chain Says It's On The Way Out Of Rural Areas
- Arbitrator: Quorum off the hook for millions in CHS payments
- Former exec enters plea agreement in \$4.6M kickback scheme
- Medical equipment company opening regional hub in Nashville
- Methodist Le Bonheur Healthcare names CFO

SOUTH-CENTRAL / SOUTHWEST

(Arkansas, Arizona, Louisiana, New Mexico, Oklahoma, Texas)

ARKANSAS

- Hospital saves almost \$113,000 in utility costs
- North Kansas City-Based Hospital Network Falls Behind On Payroll And Other Payments
- Arkansas hospitals comply with federal rule, service lists published online
- ORHub enters Arkansas market with ASC agreement
- Arkansas hospitals say impact on state economy is \$11.54 billion

- Centene inks deal to buy Arkansas health plan from CHI
- University of Arkansas Expands Mental Health Services, Renovates Health Center
- CHI St. Vincent Names Dr. Gerry Jones Vice President

ARIZONA

- New hospital to be built in Tucson and create 600 jobs
- GV hospital sued; doctors group claims unpaid bills
- Arizona hospital expected to add nearly 600 jobs
- Ducey appoints new director of AHCCCS
- Banner-UMC names 2 leaders for Tucson, South hospitals
- Michael Stenger to head Western Arizona Regional Medical Center permanently

LOUISIANA

- New Orleans East Hospital CEO Receives National Recognition
- Baton Rouge General breaks ground on \$30M Ascension Neighborhood Hospital

NEW MEXICO

- True Health names new president
- Following mandate, New Mexico hospitals release 'price lists' for procedures
- New Mexico cuts readmissions, improves ED care with middleware that enables information sharing
- Denzil Ross to become COO of Lovelace Medical Center

OKLAHOMA

- North Kansas City-Based Hospital Network Falls Behind On Payroll And Other Payments
- Oklahoma falls in health ranking, but infant health improves
- Hospitals awarded for infant health

TEXAS

- Senior Care Centers files for bankruptcy, \$100M in debt
- Medical City McKinney appoints COO
- Tenet names CEO for Brookwood Baptist, Tennessee hospital operations
- Tenet and Cigna Reach an Agreement After 11 Months of Negotiations
- New year brings new name for hospital
- Caddis Names New Vice President of Senior Living
- Baylor Scott and White's The Hive is Buzzing with Healthcare Innovation
- King's Daughters Clinic to reopen Tuesday after Ascension purchase
- New UT Health East Texas owners bring changes, improvements to Carthage hospital

- [Steward Health Care Joins Innovative Effort to Solve America's Drug Shortage Crisis](#)
- [Memorial Hermann partners with John Arnold-backed nonprofit drug co.](#)
- [Senior living community operator taps new CEO](#)
- [Providence Health Care introduces innovative heart treatments locally](#)
- [How Are Hospitals Posting Their Prices, and Is It Helpful?](#)
- [Tenet shares jump after update from CEO](#)
- [How Texas hospitals are syncing data in battle against opioid abuse](#)
- [Medical City Fort Worth appoints COO](#)

NORTHWEST

(Alaska, Idaho, Montana, Oregon, Washington, Wyoming)

ALASKA

- [Conflict concerns delay hospital lease consulting contract](#)
- [Hospital plans ER redesign to boost mental health services](#)

IDAHO

- [North Idaho hospital fights infection with germ-zapping robot](#)
- [Syringa board tackles value-based care, entering pilot program](#)
- [Saltzer, the Nampa medical group St. Luke's had to give up, has been sold again](#)

MONTANA

- [Different Medicaid expansion plans offered at MT Legislature](#)
- [Bullock seeks to reshape debate over Medicaid expansion with focus on business](#)
- [New president and CEO hired at Kalispell Regional Healthcare](#)

OREGON

- [HB 2161: Hospitals lose their property tax charity exemption](#)
- [Key player behind the Unity Center for Behavioral Health resigns](#)
- [Employers coalition launches in Oregon to cut health care costs](#)

WASHINGTON

- [Some Jefferson Healthcare hospital costs rise](#)
- [Inflatable rocket used to criticize Washington hospital exec salaries](#)
- [Providence Ventures Closes On Second \\$150M Health Care Fund](#)
- [Not All Hospitals Made Deadline on Posting Prices](#)
- [Six policy and political predictions for Washington State health care in 2019](#)
- [Cascade Care: Gov. Inslee proposes to provide public option in Washington state](#)

- [PeaceHealth settles discrimination lawsuit over transgender care](#)
- [PeaceHealth selects chief development officer for Columbia network](#)

WYOMING

- [Senior living center still a go, despite rumors](#)
- [Memorial Hospital of Sweetwater County has productive year](#)
- [Looking ahead: As 2019 begins, a slew of health care-related challenges face Wyoming](#)
- [New hospital interim CEO introduced to commission](#)
- [Wyoming attorneys, labor officials raise concerns about air ambulance legislation](#)

WEST

(California, Colorado, Hawaii, Nevada, Utah)

CALIFORNIA

- [Zuckerberg hospital is out of network with all private insurers, leaving patients with massive bills](#)
- [Rising to the challenge: Dr. Brian Evans settles in as CEO of hospital](#)
- [California medical group to shut down after Molina cancels contract](#)
- [7 California hospitals fined over \\$300K for endangering patient safety](#)
- [New California governor's first actions target health care](#)
- [Paul King appointed president and CEO of Lucile Packard Children's Hospital and Stanford Children's Health](#)
- [Lucile Packard Children's taps VR to ease patient anxiety](#)
- [San Ramon Regional Medical Center taps chief strategy officer](#)
- [California medical diagnostics company shuts after Medicare rescinds coverage of its test](#)
- [Healthcare CEO pleads guilty in bribery case](#)

COLORADO

- [11 charts that help explain health care costs in Colorado](#)
- [There's still confusion about which ER's are open in Pueblo](#)
- [Northern Colorado emergency rooms focus on opioid alternatives](#)
- [Colorado Is Stepping up Its Game to Prevent Hospital-Related Infections](#)
- [NanoSphere Partners with Gofire to Debut DoseCode-Enabled Products in Colorado Market](#)
- [Want a job in a fast-growing field? Try health care, employment report says](#)
- ['Health care desert' of Colorado Springs getting much-needed clinic](#)
- [Influence Health acquired by Denver-based company](#)
- [Verma commends 3 health systems for their price transparency](#)

HAWAII

- Tripler Medical Simulation Center earns reaccreditations
- 16 states, including Hawaii, appealing Affordable Care Act ruling

NEVADA

- Treating Nevada's health-care ills
- Industry Focus: Healthcare
- Southwest Medical Associates adds eight new health care providers
- Sunrise Hospital NICU services in jeopardy over low Medicaid reimbursements

UTAH

- University of Utah Health celebrates record breaking organ transplants
- A look at Utah Valley Hospital's new wing
- Lakeview Hospital earns 'A' for patient safety
- Verma commends 3 health systems for their price transparency